PROJECT TIMELINE - chronological steps

SMART Impulse

CLIENT actions

Send:
- ✓ site form (quote request)

Send:
- ✓ purchase order
- ✓ completed project and technical forms*

Installation of the solution
Send:
- ✓ completed installation certificate + photos

Send at the latest:
- ✓ completed equipment form

Mastering consumption by end-use over time
- ✓ visualisation platform (or third-party platform)
- ✓ email reports (weekly and/or monthly)
- ✓ customisable alerts

0 **2** **4** **6** **-**

Commercial phase

Installation

Measurement

Communication

Data analysis and customer feedback

Data collection

Data processing

← 2 weeks →   ← 2 weeks →

Quickstart meeting

Monitoring

Smart MONITORING

Supervision and step-by-step support

Yearly review

1 **3** **5** **7** **-**

Technical visit (according to site)
Send:
- ✓ commercial proposition
- ✓ project form
- ✓ technical form*

Send:
- ✓ hardware
- ✓ quick start guide
- ✓ deposit invoice

Send:
- ✓ installation validation
- ✓ access to the real-time load curve
- ✓ equipment form

Send:
- ✓ Smart DIAG analysis report
- ✓ access to consumption by end-use
- ✓ balance invoice

- ✓ **step-by-step support** from a dedicated expert
- ✓ yearly review
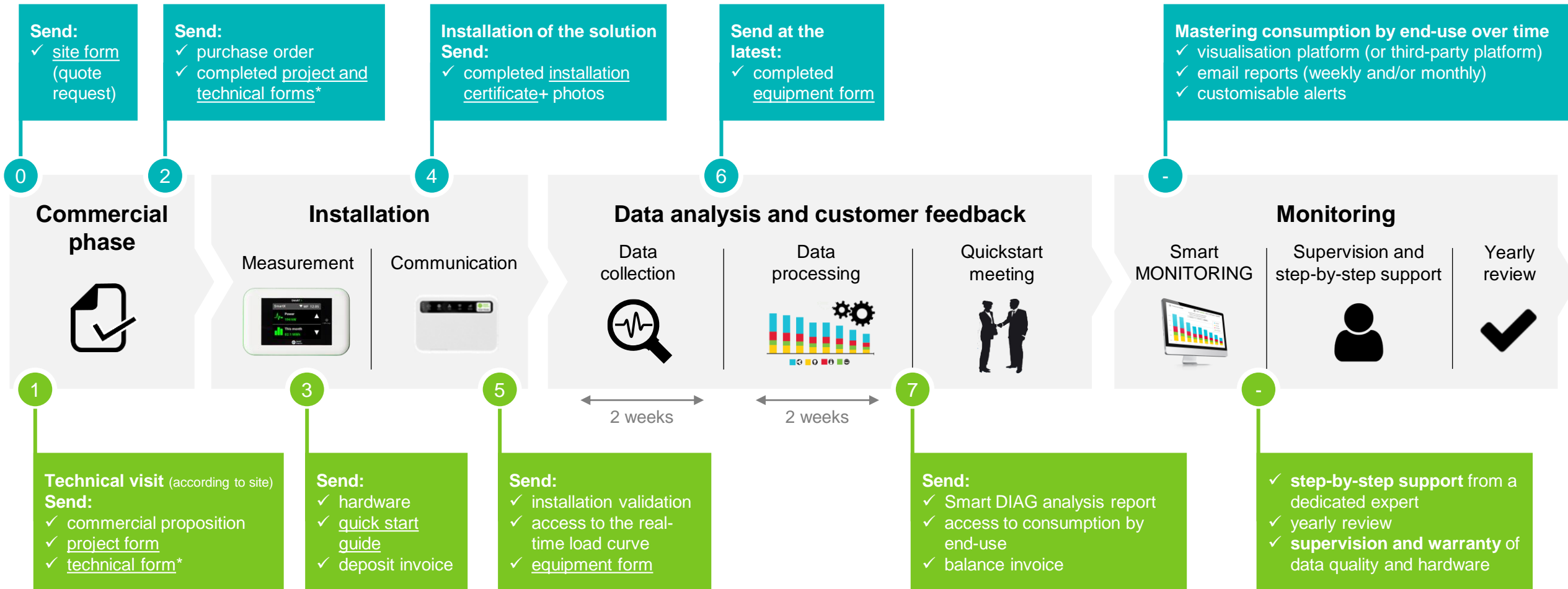- ✓ **supervision and warranty** of data quality and hardware

*excluding technical visit by Smart Impulse

SMART IMPULSE actions

V2.0